

The Implications of a Health Promotion Program on the Knowledge and Practice of Automotive Workers Exposed To Solvent

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Abstract: Problem statement: An in-house health promotion program aimed at promoting safety and health awareness when handling organic solvents at the workplace was carried out and its effectiveness was evaluated by comparing the Knowledge, Attitude and Practices (KAP) scores at the pre and post-intervention phase. **Approach:** A total of 104 workers participated in the program and another 176 workers served as the comparative group. Questionnaire was distributed to respondents for the program evaluation on the KAP as well as to obtain their background information. The program consisted of small group lectures and discussions, a short video show, display of posters and distributions of pamphlets. **Results:** Pre-intervention data showed poor practice and knowledge scores on solvent hazards (<80%) among all respondents. There was a significant difference in the scores of knowledge ($p < 0.001$) and practice ($p = 0.04$) between the pre- and post-intervention phase among the intervention group. The intervention group had significantly higher scores in knowledge than the comparison group at the post-intervention phase. Findings showed that practice was not significantly correlated with knowledge, however, it was influenced by section employment as reflected by the length of time they had been working in various sections of the Paint Department. **Conclusion:** There were improvements in the KAP scores of the intervention group at the post-intervention phase. However, the practice was not significantly correlated to the knowledge, instead, it was influenced by the employment years in the heavily solvent exposed sections in the Painting Department indicating that their job experience and peer group interactions contributed to their work culture and behavior.

Key words: Health promotion program, knowledge, attitude, practices, automotive

INTRODUCTION

Health promotion emphasized on gaining or regaining control over personal well-being and it encourages a healthy psychosocial environment. It not only encourage healthy work practices among individuals through awareness and training programs, but also to develop and maintain of good working condition conducive to the well-being of the workforce as a whole (Asogawa *et al.*, 1993). Health promotion in other word is a comprehensive process of developing and providing planned learning experiences to provide information, to change attitudes and to influence behavior (Anspaugh *et al.*, 1995). Workplace safety

and health promotion plays an essential role in every industry as one of the preventive measure in maintaining healthy and productive workers. It was expected to increase both behavior and normative belief, thus enhancing cognition and modifying attitudes towards safety and health issues (Hong *et al.*, 2004). In this study, the program was known as a 'Safety and Health Program towards Solvent'. It was an approach towards the safe measures of handling chemical hazards at the workplace. As there were fewer local studies that focused on the safety and health promotion program especially in industrial setting, this study would provide overview of knowledge, attitude and practices status among workers exposed to solvent.

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The main module was on the knowledge of safety and health, especially to the workers who were using solvent in their daily job tasks. Risk communication was carried out by conveying the information to workers on the workplace hazards. This could raise the level of their awareness, minimize the risk of adverse health effects and encourage readiness to the workers on certain safety behaviors. Lower risk can be expected when workers recognized the hazards better and carry out safe work practice. This study was aimed at comparing the Knowledge, Attitude and Practices (KAP) score of 2 with knowledge and attitude score were determined. Other confounding factors that might influence the scores such as age, education years, employment years and period of employment in the sections of the Painting Department were also identified.

MATERIALS AND METHODS

Location and work sections: The study was conducted in an automotive industry in Malaysia. Toluene and xylene are the most common organic solvents use in the Painting Department of this industry studied. The 4 sections in the department where solvents were mainly used are the Mixing Room where chemical substances are mixed together to prepare for the specific paint according to the color code, the Primer Booth is where the car bodies are prepared before the second layer coating and spraying process on the inner part of the body which is carried out manually. The Top Coat Body Preparation and the Top Coat Spray Booth are where the car bodies are prepared for the third layer of coating and the spraying process on the inner part of the body which is also carried out manually.

Participants: A total of 280 male workers involved in this quasi-experimental study. They were exposed to organic solvents especially toluene and xylene, which were mainly used in thinners. A hundred and four workers volunteered to participate in the program as they have more time to spare. Those who did not volunteer were classified as the comparison group (n = 176).

The safety and health program: The program was carried out in the training room at the Paint Department. The intervention group was divided into small groups which consisted of 15 participants. It was carried out by disseminating information through small group lectures and discussions, an audio-visual session and printed

materials distribution (posters and pamphlet). The questions covered in the validated KAP questionnaire (Naing *et al.*, 2006) was based on the information provided by the short lectures, discussions and printed materials, held in 2 phases. For the 1st phase, an interactive lecture, poster and pamphlet were distributed with Questions and Answer (Q and A) sessions carried out. After a 10 min break, the 2nd phase of the program was carried out which consisted of an audio-visual session and a short Q and A session on the potential risk, hazard and accidents that might occur in their groups (intervention and comparison group) at two phases in which evaluation were made on the KAP scores at the pre and post intervention phase (after 2 weeks). The correlations of practices workplace. After the time period of 2 weeks, participants were traced back and requested to fill in the same KAP questionnaire again.

The program content: The program consisted of information on the hazards of solvents to the respiratory, nervous system and skin, the sign and symptoms, the treatment, safe handling of solvents, health seeking behavior, control of hazards and general safe practice including the use of Personal Protective Equipment (PPE).

The program evaluation: The validated KAP questionnaire (Naing *et al.*, 2006) was distributed to respondents 3 times at the 'pre-intervention', 'post-intervention' and '3 months follow-up' after the post intervention. This paper only discuss on the pre and post-intervention phase. The purpose of the pre-intervention was to establish a baseline data on the workers' KAP. The difference of the KAP scores at pre and post-intervention phase indicated the effectiveness of the program.

Calculation of KAP scores: All questions covered various aspects of KAP. For knowledge on solvent as hazard and knowledge on control of hazard, there were 3 questions for each with answers such as "Yes", "Don't Know" and "No". For attitude, there were 5 questions with the responses such as "Strongly Do Not Agree", "Do Not Agree", "Neutral", "Agree" and "Strongly Agree". The response for 10 of the practice questions were "Always", "Frequently", "Seldom" and "Never".

The KAP questionnaire comprised positive and negative questions. The positive questions were those with positive answers, in which "Yes" was the correct

answer. If a question had a correct answer, then the score would be the highest. For example, in the Knowledge Section, the highest score would be 2. However, if the answer is “No” or “Don’t know”, the score given would be 0 or 1 respectively. Negative question is with “No” as the correct answer, whereby, the score given would be the highest score of 2 marks. However, if the answer is “Yes” or “Don’t know”, the score would be 0 or 1 respectively.

According to the scoring system, the standard KAP score is in a form of percentage. The level below 80% of the total score in the Knowledge and Practices Sections and below 70% of the total score in the Attitude Sections indicated poor performance and considered as “need improvement” or “inadequate”.

RESULTS

Background information: Out of 280 respondents were involved in the pre-intervention interview, only 104 volunteered to be in the intervention group. Meanwhile, 176 workers who did not volunteer which gave the response rate of 59.1%, were put as the comparison group. Socio-demographic data were collected through questionnaire interview. All respondents involved were male workers, as the automotive manufacturing industry is a male-dominated industry. With reference to Table 1, there was no

significant difference in the mean age between the groups. The mean age was 26 years old and the majority had a mean of 12.5 years of formal education. Their mean employment was 6 years and worked 6 days per week, from 9-10 h daily including break time. Table 1 shows that the two groups were matched in term of their background.

Work flow and job process: The work sections where the respondents were selected were from the early process of non-painted car, known as white-body until the end of the process of painted body. The respondents were from all these sections. Table 2 shows the job descriptions of the respondents.

Knowledge, Attitude and Practices (KAP) scores of respondents:

From the results, the respondents did not use goggle, did not undergo any training in chemical handling and were not provided with shower to clean up after work. The respondents were not aware or had poor knowledge on the hazards of solvent to the nervous system especially with late treatment. Low understanding and poor practices were indicated by the low percentage the score (below 80%) for the positive questions (Table 3).

Table 1: Background information of respondents

Variables	Intervention group (n = 104)		Comparison group (n = 176)		t ^a	p ^a
	Mean (SD)	Range	Mean (SD)	Range		
Socio-demographic information						
Age (year)	26.26 (2.93)	20-34	26.36 (4.40)	20-41	-0.216	0.830
Education (year)	12.50 (1.26)	7-17	12.30 (0.99)	9-15	1.536	0.126
Work profile						
Employment (year)	5.76 (3.67)	1-30	5.89 (3.45)	1-16	-0.237	0.813
Employment in the section (year)	4.95 (2.69)	1-14	5.08 (3.36)	1-15	-0.330	0.742
Work days (per week)	5.51 (0.75)	5-7	5.59 (0.82)	5-7	-0.731	0.465
Work hours(per day)	9.63 (1.38)	8-13	9.27 (1.30)	8-12	0.350	0.211
Overtime hours (per week)	19.73 (6.55)	2-26	18.97 (6.98)	2-32	0.900	0.369

^a Independent t-test

Table 2: Work sections and the job descriptions in the Paint Department

Work section	Job tasks
Plastisol Vinyl Chloride (PVC)	Sealing the bottom of the body and spraying the tire housing by using sealer.
Dry sanding	Clean up dusts on the body before entering the next section process.
Sealer and asphalt sheet	Installation of asphalt sheet at the bottom part of the body, adding sealer at each door.
Primer body preparation	Preparation before second paint coating.
Primer spray booth	Manual painting that is done by spraying paint on the inner part of the body. Major painting is done by the paint robot.
Wet sanding	Repairing the primer spray from any defect.
Top coat body preparation	Preparing for the third layer of paint.
Top coat spray booth	Manual painting of the third layer of paint on the inner part of the body. The process is done by spraying method. Major painting is done by the paint robot.
Online and offline repair	Repairing any minor defect from the painting process on and off the production line.
Wax booth	Applying wax on the painted body.
Mixing room	Preparing paints and solvents according to requested color coding.

Bold letters: Highly exposed to solvent

Table 3: Pre-intervention scores weak areas for both groups

Items	Right answer (%)	
	Intervention group (n = 104)	Comparison group (n = 176)
Knowledge of solvent hazards on Nervous system:	24.04	28.44
Exposure to organic solvents can cause irritation	23.08	26.14
Exposure to organic solvents can cause depression		
Late treatment is easily available for the serious nervous system illnesses due to solvent fumes	20.19	22.16
	Right practice (%)	
General practice		
Wear goggles while working	11.54	9.66
Shower immediately after handling chemicals	10.58	17.61
Undergo training in chemicals use	12.50	14.20

Table 4: Comparison of KAP during the pre and post intervention phases between the 2 groups

	Pre-intervention mean (SD)				Post-intervention mean (SD)			
	Intervention group		Comparison group		Intervention group		Comparison group	
	(n = 104)	(n = 176)	t	p	(n = 104)	(n = 176)	t	p
Knowledge (solvent as hazard)								
Respiratory	87.2 (8.3)	86.0 (9.8)	0.993	0.322	92.4 (6.7)	88.0 (10.2)	4.360	0.001***
Nervous system	76.6 (11.2)	76.0 (12.5)	0.592	0.692	88.5 (9.8)	79.0 (14.3)	6.538	0.001***
Skin	84.3 (13.0)	84.9 (13.5)	-0.375	0.708	92.1 (9.7)	87.1 (14.0)	3.543	0.001***
Knowledge (control of hazard)								
Respiratory	90.8 (8.4)	91.7 (8.0)	-0.872	0.384	94.6 (6.7)	92.0 (8.5)	2.784	0.006**
Nervous system	91.0 (8.4)	91.4 (7.2)	-0.402	0.688	95.4 (6.1)	91.9 (8.4)	4.113	0.001***
Skin	90.7 (9.0)	91.2 (7.7)	-0.419	0.675	94.5 (6.8)	91.2 (8.9)	3.439	0.001***
Attitude								
Respiratory	81.8 (10.5)	83.8 (10.7)	-1.473	0.142	82.1 (11.4)	81.6 (12.7)	0.334	0.739
Nervous system	81.8 (10.8)	83.6 (10.5)	-1.395	0.164	82.4 (11.5)	81.8 (12.5)	0.404	0.686
Skin	81.3 (10.6)	82.8 (10.7)	-1.148	0.252	82.0 (11.6)	81.0 (12.7)	0.656	0.512
Practices	72.6 (13.7)	72.2 (15.1)	0.251	0.802	75.6 (15.3)	73.3 (17.2)	1.107	0.269

***: Significant at p<0.001

Table 5: Comparison of KAP scores between the pre and post intervention phase among the intervention group

Items	Mean (SD)		t ^a	p ^a
	Pre-intervention	Post-intervention		
Knowledge (solvent as hazard)				
Respiratory	87.2 (8.3)	92.4 (6.7)	-5.402	0.001***
Nervous system	76.6 (11.2)	88.5 (9.8)	-9.744	0.001***
Skin	84.3 (13.0)	92.1 (9.7)	-5.454	0.001***
Knowledge (control of)				
Respiratory	90.8 (8.4)	94.6 (6.7)	-4.502	0.001***
Nervous system	91.0 (8.4)	95.4 (6.1)	-5.005	0.001***
Skin	90.7 (9.0)	94.5 (6.8)	-4.06	0.001***
Attitude				
Respiratory	81.8 (10.5)	82.1 (11.4)	-0.237	0.813
Nervous system	81.8 (10.8)	82.4 (11.5)	-0.431	0.667
Skin	81.3 (10.6)	82.0 (11.6)	-0.580	0.563
Practices	72.6 (13.7)	75.6 (15.3)	-2.067	0.041*

n = 104; ^a: Paired t-Test; *: Significant at p<0.05; ***: Significant at p<0.0

Comparison of KAP scores between the two groups during the pre and post-intervention program: The two groups' KAP scores from the pre and the post-intervention phases were compared. No significant difference in the scores between both groups was found before the intervention program. However, there were significant differences in scores for both groups on the "knowledge of solvent as hazards" and "knowledge on the control of hazard" at the post intervention phase,

whereby, the intervention group had significantly higher scores than the comparison group (Table 4).

Comparison of KAP scores for the pre and post-intervention program among the intervention group: The results indicated that there were significant differences for the scores of knowledge of solvent as hazard and knowledge on the control of hazard and practices between the pre and post intervention phases.

The mean scores of KAP for the intervention group in the three domains of respiratory, nervous system and skin (RNS) were significantly higher at the post intervention phase (Table 5). However, no significant difference in the attitude scores between the pre and post- intervention found.

Comparison of KAP scores during pre and post-intervention program among the comparison group:

The score of knowledge on solvent as hazard in RNS domains among comparison group had increased after the awareness program. Contrary to this, the knowledge on the control of hazards and practice scores were not significantly higher than the pre-intervention phase

(Table 6). However, the attitude scores of the post intervention phase were higher than the pre-intervention phase.

Factors which influenced the KAP scores: There was no significant relation between practice with knowledge as well as with attitude scores (Table 7). Other variables such as age, formal education levels, employment years and the employment in the Painting Department, which might influence the KAP scores, were controlled. For all the KAP scores, only the employment in the Paint Department showed a significant influence for almost 7.5% of the variance in the practices score (Table 8).

Table 6: Comparison of KAP scores between the pre and post intervention phase among the comparison group

Items	Mean (SD)		t ^a	p ^a
	Pre-intervention	Post-intervention		
Knowledge (solvent as hazard)				
Respiratory	86.0 (9.8)	88.0 (10.2)	-3.334	0.001***
Nervous system	76.0 (12.5)	79.0 (14.3)	-3.880	0.001***
Skin	84.9 (13.5)	87.1 (14.0)	-3.258	0.001***
Knowledge (control of hazard)				
Respiratory	91.7 (8.0)	92.0 (8.5)	-0.676	0.500
Nervous system	91.4 (7.2)	91.9 (8.4)	-0.857	0.393
Skin	91.2 (7.7)	91.2 (8.9)	-0.105	0.916
Attitude				
Respiratory	83.8 (10.7)	81.6 (12.7)	2.463	0.015*
Nervous system	83.6 (10.5)	81.8 (12.5)	2.091	0.038*
Skin	82.8 (10.7)	81.0 (12.7)	2.001	0.047*
Practices	72.2 (15.1)	73.3 (17.2)	-1.030	0.304

n = 176; ^a: Paired t-Test; *: Significant at p<0.05; ***: Significant at p<0.001

Table 7: Correlation of practices with knowledge and attitude scores based on the 3 domains-respiratory, nervous system and skin (RNS)

Practices	Mean (SD)	r ^a	p ^a
Knowledge (solvent as hazard)			
Respiratory	92.36 (6.68)	0.001	0.779
Nervous system	88.46 (9.30)	0.014	0.228
Skin	92.12 (9.67)	0.011	0.279
Knowledge (control hazard)			
Respiratory	94.57 (6.69)	0.012	0.261
Nervous system	95.43 (6.12)	0.009	0.340
Skin	94.47 (6.79)	0.028	0.087
Attitude			
Respiratory	82.12 (11.38)	0.032	0.070
Nervous system	82.36 (11.51)	0.032	0.067
Skin	82.02 (11.56)	0.027	0.095

^a: Pearson correlation

Table 8: Variables that significantly influenced the practices among the intervention group

Selected variables	b ^a (95% CI)	t	p
Age (year)	-0.957 (-2.391, 3.670)	-1.323	0.189
Education (year)	0.644 (-1.667, 0.517)	0.553	0.581
Employment (year)	0.610 (-1.737, 2.956)	-1.074	0.285
Employment in Paint Department (year)	2.120 (0.569, 0.478)	2.713	0.008

n = 104; R² = 0.075; ^a: Multiple linear regression (ENTER method)

DISCUSSION

Only 104 out of 280 workers were involved in the intervention program, which gave a response rate of 37%. There was a high production request at the time when the research was conducted, which increased the workload and commitment of workers from all sections. Based on the 2008 news market reports, the manufacturing rate was increased to 200,000 units in 2008, indicating the high production level (BERNAMA, 2008). The year sales had reached 167,000 units, making a great achievement for the local car maker industry compared to the 2007 sales with only 166,700 units sold (BERNAMA, 2009; 2010). Due to the demands, the period for the intervention program was limited to one and a half hours daily and the participation from the respondents was optimized.

There were 13 major sections involved in this study as shown in Table 2. The job tasks in these sections involved the use of solvents especially in paint and thinners. There were also others chemicals used such as sealer or wax; however, solvents are the major chemical used.

Based on the knowledge scores, the score of below 80% indicated inadequate knowledge whereby, there was a need for improvement on the level of their understanding. The results showed that “knowledge of solvents as hazard” on the nervous system were below the standard score (Table 4). The knowledge score was narrowed to each question from the KAP questionnaire in order to identify the weak areas. The questions included were “exposure to organic solvents can cause irritation”, “exposure to organic solvents can cause depression” and “late treatment is easily available for the serious nervous system illness due to solvent inhalation” (Table 3). These subjects were highlighted in the health promotion program, which were later continued along with the issues of the signs and symptoms, prognosis of the illness, treatment, safety behavior, Personal Protective Equipment (PPE) and good work practices. The content of the intervention program should be according to the workers’ need. Koh (1995) suggested that preventive strategies should direct towards environmental control as well as the enhancement of lifestyle behaviors. By comparing work-related illness and general illness, it would be useful for the promotion of positive health. It would be appropriate to link up the general illnesses with fitness to work and common causes of morbidity such as smoking. This is because the impact of morbidity due to general illness and unhealthy lifestyles may overweight the morbidity due to occupational ill health (Koh, 1995).

The practices scores of below 70% (Table 4), indicated poor and inadequate work practices. The questions focused were “do you wear goggle while working”, “do you shower immediately after working with chemicals” and “do you attend training program in chemical use” (Table 3). Based on the responses to questions in the interview sessions using the questionnaire, respondents did not use the goggles provided, because of poor visibility due to the effect of residual spray paint left on the goggle. Instead, they preferred spraying without wearing goggles. No shower facilities were provided in the workplace for the workers to clean themselves after work, thus they could not practice proper hygiene and responded negatively to the questions.

There was a lack of training on safe chemicals use, which resulted in poor practices among the workers. Not all respondents had the opportunity to be involved in focused training. Besides, the training that had been held previously was basically more on safety rather than on the health issues. Even though the company had planned training programs on chemical handling, but they were not implemented yet at the time when this study was conducted. The training sessions were carried out by the company’s own experts or other consultants from companies, beside personnel from the Department Of Safety and Health (DOSH) and the National Institute of Occupational Safety and Health (NIOSH). By the year 2007, there were 1036 health and safety promotional activities implemented by DOSH. There were Safety and Health Promotions Week, Safety and Health Award, seminars and dialogue sessions held by the company. Meanwhile, NIOSH had carried out 6716 series of OSH training with 159,000 participants during 2004 until 2007. The target groups were employees, OSH professional and managers (Zabidi *et al.*, 2007).

The comparison between the intervention and comparison group were carried out during the pre and post-intervention program. No significant difference in the KAP scores between the two groups before the program was carried out. These were probably due to the “Safety Induction Training”, a compulsory program provided for all employees at the early stage of their recruitment period.

At the post intervention phase, there was a significant improvement in “knowledge on solvent as hazard” and “knowledge on the control of hazard” as they relate to the health effects on the respiratory, nervous and skin systems among the intervention group. These findings indicated the effectiveness of the intervention program to enrich the respondents’ awareness toward safety and health issues. The improved scores on knowledge after the intervention

suggested that the workers were aware of the hazard and safety measures of solvent handling. From the scores, the basic information on solvents hazards, the health effects and preventive measures were well understood. A study carried out in a petrochemical industry documented that workers' safety and health training was related to hazard recognition (Hong *et al.*, 2004). Increases in knowledge after training had been documented in the previous studies (Uskun *et al.*, 2008; Harrington and Walker, 2004), however in different study conducted, the improvement in knowledge does not necessarily reflect on the reduced injury rates (Daltroy *et al.*, 1997).

The comparison between KAP scores during the pre and post intervention for both groups showed the effectiveness of the program. For the intervention group, the significant difference in knowledge as well as practices' scores at the pre and post intervention phase means that the program had conveyed the information effectively to the respondents.

As for the comparison group, the better scores on "knowledge on solvent as hazard" were likely the results of peer group influence. The respondents from the intervention group might have shared their knowledge from the intervention program to those in the comparison group. Pamphlet, which was distributed to the participants and the posters displayed, might have also provided some safety and health information to the comparison group who were in the same work areas and thus slightly improved on their knowledge. This was supported by a previous study who suggested that socialized people are to some degree, pressured to act or behave in accordance with the attitudes and values agreed upon by the social groups to which they belong. It means that persons working towards specific solution of problems and towards making specific changes maintained the status quo. Workers shared problems and solutions with others in their group (Elkind, 1993). Another study stated that the work group is likely to function as a powerful modeling of "association network" for individuals because peer provides a primary source of social support and solidarity in the workplace (Olson *et al.*, 2009). In addition, socialization into the workplace had affected on an individual's safety attitude and behavior especially among new employees who did not have experience before (Mullen, 2004).

Yet the information they gained were limited to their own perception without further explanation as to what they would get by attending the health promotion program. This was indicated by the attitude scores among the comparison during post-intervention time phases which were significantly lower than pre-

intervention (Table 5). Even though the results showed in the comparison group had significantly increased in knowledge, the findings did not interfere with the evaluation of the program in which the intervention group significantly had better scores than the comparison after undergoing the health promotion program (Table 6).

Based on the findings, the practices were influenced by the employment years in the sections of the Painting Department. The findings suggested that the safe work practices or behavior were due to the work culture. In a study which found a definite work-cultural trait in risk behavior associated with the workers' job. The manner in which they perceived hazards, the interactions with respect to fear and discourse while in the social settings all suggested risk-taking and hazard-coping mechanism shared by the work culture (Elkind, 1993). This study had indicated that workers who have worked longer in these sections had practiced safety based on their daily job experiences. Inverse relationship between the unsafe work practice with age and work experience had been documented before (Nouri *et al.*, 2008). The accident risk generally decreased as the work experience increased (Butani, 1988; Saari and Lahtela, 1981).

CONCLUSION

These findings showed significantly improved scores on knowledge and practices of the participants when compared to the comparative group. From the results, the health promotion program had improved the participants' knowledge on hazard and has promoted safe practices over a short time period after the implementation of the program. Findings showed that practice was not significantly correlated with knowledge, however, it was influenced by peer group and work experience as reflected by the length of time participants had been working in various sections of the Paint Department. It is recommended that routine health promotion program be implemented for the employees especially those who have more experience and worked longer so that they can be resource persons or role models for the new employees.

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